

A high-angle photograph of a modern kitchen. In the center is a large, dark grey island with a white marble countertop and a curved edge. The island has two small brass knobs on its front. Above the island hangs a large, ornate chandelier with a cylindrical shade made of clear glass prisms. To the right, a kitchen counter with a white sink and a brass faucet is visible. In the background, there is a large arched window with a view of greenery. The ceiling is white with a skylight. The walls are a mix of white and brick.

Prestige<sup>TM</sup>  
GRANITE & MARBLE LTD

# Kitchen Revamp Customer Guide Book

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**itastone**

*"Turn your thoughts to quartz"*



★ Trustpilot

# Welcome!

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We've written this short guide to make your upcoming worktop makeover smooth and stress-free. Below you'll find everything you need to know—from what it costs to what happens on the day—presented in plain English.

# 1. Costs At-a-glance

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Worktop Type	Removal & Installation
Laminate / Wood	From £350
Stone	From £500

\*Exact price confirmed after we review your photos or complete an on-site survey.

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# 2.

## What We Do (and Don't!)

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### ✓ Included

- Remove your old worktops, sink, tap and hob.
- Install new worktops.
- Re-fit your existing or new sink, tap and hob
- Provide a qualified plumber to reconnect water and gas.

### ✗ Not Included

- Electrical work (sockets, lighting, appliances).
- Removing tiles, glass splashbacks or timber window sills.
- Full kitchen re-fitting or new cabinetry
- Decorating or making good walls once worktops are out.
- No electrical work or installation of a hot tap.

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Need one of the above? We'll happily point you towards trusted tradespeople.



# 3. Pre-Installation Checklist

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To keep your project on schedule, please make sure:

1. Your new sink, tap & hob are on site before we arrive.
  2. Cupboards below the sink are empty and worktops are clear.
  3. You're happy for us to isolate water and gas until your new worktops are fitted (3 working days).
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# 4. On The Day What to expect

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- Old worktops are removed first; some minor movement in older units is normal.
- We may add discreet braces to support heavier stone or quartz.
- Laser templates are taken for millimetre-perfect cutting back at our workshop.
- We'll tidy up and keep disruption to a minimum, but a little dust is inevitable!

**Heads-up:** Very old kitchens can hide quirks. If unexpected unit damage shows up, we'll tell you straight away and discuss the best fix.

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# 5. After Templating

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- Turnaround: **3 working days**
  - Install your brand new quartz work tops.
  - You'll have full use of your sink & hob again once our plumber reconnects everything.
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# 6.

## Frequently Asked Questions

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### **Will my walls or tiles be damaged?**

We remove tops carefully, but some older silicone or adhesive can pull paint or tiles. Minor touch-ups may be needed.

### **Do I need a kitchen fitter?**

Only if cabinets are severely out of level or need replacing. We'll flag this during the survey.

### **What happens if my units shift?**

We'll straighten them where possible, but major adjustments fall outside our remit.

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**Thank you for choosing us  
– we can't wait to  
transform your kitchen!**

# Prestige™

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